

ROUTLEDGE LINGUISTICS CLASSICS A SOCIOLINGUISTIC ACCOUNT OF **GENDER DIFFERENCES IN LANGUAGE** THIRD EDITION (REISSUED) JENNIFER COATES 'a major influence on the study of language and gender' Scott F. Kiesling, University of Pittsburgh, USA

Third edition reissued in Routledge Linguistics Classics series 2016 by Routledge

2 Park Square, Milton Park, Abingdon, Oxon OX14 4RN

and by Routledge

711 Third Avenue, New York, NY 10017

Routledge is an imprint of the Taylor & Francis Group, an informa business

D 2016 Jennifer Coates

The right of Jennifer Coates to be identified as author of this work has been asserted by her in accordance with sections 77 and 78 of the Copyright, Designs and Patents Art 1988.

All rights reserved. No part of this book may be reprinted or reproduced or utilised in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

Trademark notice: Product or corporate names may be trademarks or registered trademarks, and are used only for identification and explanation without intent to infringe.

First edition published by Longman 1986

Third edition published by Pearson Education Limited 2004

British Library Cataloguing-in-Publication Data

A catalogue record for this book is available from the British Library

Library of Congress Cataloging-in-Publication Data

Coates, Jennifer, author.

Women, men and language: a sociolinguistic account of gender differences in language / Jennifer Coates. — Third Edition, Reissued.

pages cm

Includes bibliographical references and index.

1. Language and languages—Sex differences. I. Title.
P120 S48C62 2016

306.44081-dc23

2015030046

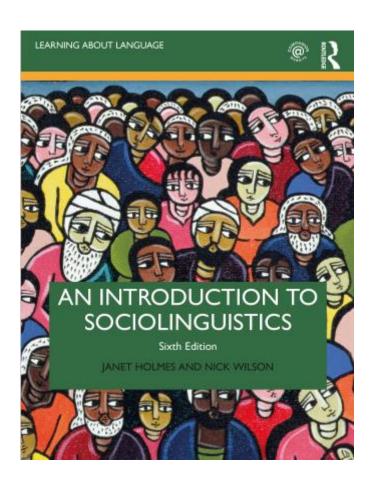
ISBN: 978-1-138-94877-8 (hbk) ISBN: 978-1-138-94878-5 (pbk) ISBN: 978-1-315-64561-2 (ebk)

Typeset in 9/12pt Stone Serif by Graphicraft Limited, Hong Kong This book, then, is primarily a sociolinguistic account of the co-variation of language and gender. It is not about the relationship between language and sexism, except in a very general sense; that is, it is not about language which denigrates, or is believed to denigrate, women. It will describe language *use*, in particular the differing usage of women and men as speakers.

As far as terminology is concerned, **gender** rather than **sex** will be the key category under discussion. 'Sex' refers to a biological distinction, while 'gender' is the term used to describe socially constructed categories based on sex. Most societies operate in terms of two genders, **masculine** and **feminine**, and it is tempting to treat the category of gender as a simple binary opposition. Until recently, much of the research carried out on language and gender did so. But more recent theorising challenges this binary thinking. Gender is instead conceptualised as plural, with a range of femininities and masculinities available to speakers at any point in time. (These new conceptualisations will be explored in Chapter 8.)

In this introductory chapter, I shall begin with an overview of the way language and gender studies have developed within sociolinguistics. I shall

Holmes, J., & Wilson, N. (2022). An Introduction to Sociolinguistics. Routledge.



Cover image: © Laura James / Bridgeman Images

Whilst every effort has been made to trace the owners of copyright material, in a few cases this has proved impossible, and we take this opportunity to offer our apologies to any copyright holders whose rights we may have unwittingly infringed.

Sixth edition published 2022

by Routledge

2 Park Square, Milton Park, Abingdon, Oxon, OX14 4RN

and by Routledge

605 Third Avenue, New York, NY 10158

Routledge is an imprint of the Taylor & Francis Group, an informa business

© 2022 Janet Holmes and Nick Wilson

The right of Janet Holmes and Nick Wilson to be identified as authors of this work has been asserted in accordance with sections 77 and 78 of the Copyright, Designs and Patents Act 1988.

All rights reserved. No part of this book may be reprinted or reproduced or utilised in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

Trademark notice: Product or corporate names may be trademarks or registered trademarks,

and are used only for identification and explanation without intent to infringe.

First edition published by Pearson Education Ltd 1992 Fifth edition published by Routledge 2017

British Library Cataloguing-in-Publication Data

A catalogue record for this book is available from the British Library

Library of Congress Cataloging-in-Publication Data

Names: Holmes, Janet, 1947- author. | Wilson, Nick (Sociolinguist), author.

Title: An introduction to sociolinguistics / Janet Holmes and Nick Wilson. Description: Sixth edition. | Abingdon, Oxon; New York, NY: Routledge, 2022. |

Series: Learning about language | Includes bibliographical references and index.

Identifiers: LCCN 2021040884 | ISBN 9780367421120 (hardback) |

ISBN 9780367421106 (paperback) | ISBN 9780367821852 (ebook) Subjects: LCSH: Sociolinguistics.

Classification: LCC P40 .H66 2022 | DDC 306.44-dc23/eng/20211118

LC record available at https://lccn.loc.gov/2021040884

ISBN: 978-0-367-42112-0 (hbk)

ISBN: 978-0-367-42110-6 (pbk)

ISBN: 978-0-367-82185-2 (ebk)

DOI: 10.4324/9780367821852

Typeset in Sabon

by Newgen Publishing UK

Access the online companion: www.routledge.com/cw/holmes

instance, a younger person should not address a superior by first name. Similarly, a wife, being subordinate to her husband, is not permitted to use his name. She addresses him with a term such as *suncho* (*do you hear?*). When she refers to him, she uses a circumlocution. One nice example of this practice is provided by the Bengali wife whose husband's name was *tara*, which also means *star*. Since she could not call him *tara*, his wife used the term *nokkhotro* or *heavenly body* to refer to him. This point – the interrelationship of gender with other social factors – is illustrated even more clearly in the next section.

The fact that there are identifiable differences between women's and men's speech in the communities discussed in this section reflects the clearly demarcated gender roles in these communities. Gender-exclusive speech forms (i.e. some forms are used *only* by women and others are used *only* by men) reflect gender-exclusive social roles. The responsibilities of women and men are different in such communities, and everyone knows that fact, and knows what the rules are. There are no arguments over who prepares the dinner and who puts the children to bed.

Page 277

Basow, S. A., & Rubenfeld, K. (2003). "Troubles Talk": Effects of Gender and Gender-Typing. *Sex Roles*, 48(3), 183–187. https://doi.org/10.1023/A:1022411623948

Sex Roles, Vol. 48, Nos. 3/4, February 2003 (© 2003)

"Troubles Talk": Effects of Gender and Gender-Typing

Susan A. Basow^{1,2} and Kimberly Rubenfeld¹

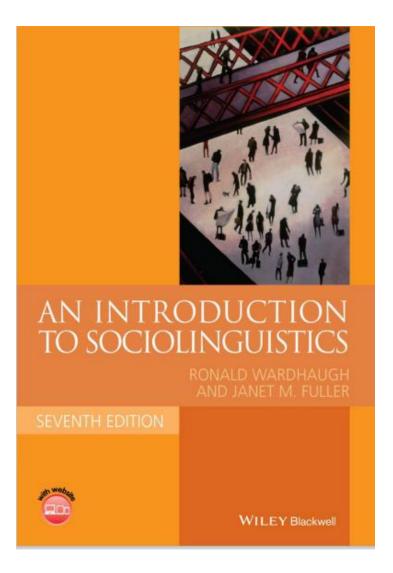
Effects of gender and gender-typing on communication styles were examined in 62 male and 110 female college students. Participants were asked to rate the likelihood of giving certain responses to a friend's problems as well as the likelihood of feeling certain emotions when a friend gives them advice or sympathy for their own problems. Men and masculine people were expected to be more likely to respond to a friend in a way that reduces interpersonal intimacy; women and feminine people were expected to respond in a way that enhances interpersonal intimacy. Although a few gender differences were found, participants' level of expressive/nurturing traits ("femininity") was related to more responses than was gender. The importance of examining gender-linked traits and not just gender when studying communication patterns is emphasized.

KEY WORDS: communication styles; gender-typing; gender; interpersonal communication.

Much has been written about gendered communication patterns in both the popular press (e.g., Gray, 1992; Tannen, 1990) and the psychological literature (e.g., Leaper, 1991; Mulac, Bradac, & Gibbons, 2001). For example, women are thought to use more expressive, tentative, and polite language than men do. Especially in conflict situations, women are viewed as more likely than men to engage in "troubles talk" (i.e., sharing emotional problems), whereas men are viewed as more likely than women to avoid discussions of interpersonal problems, or to offer solutions to the problems, an approach women may perceive as unsympathetic. In general, women are expected to use language to enhance social connection, and men are expected to use language to enhance social dominance

In an empirical test of these differences, Michaud and Warner (1997) examined how college students responded to different written scenarios that described typical interpersonal problems of college students. In Part I of their Communication Styles Survey (CSS), six scenarios were presented with "a friend" as the

Wardhaugh, R., & Fuller, J. M. (2014). An Introduction to Sociolinguistics. Wiley.



This seventh edition first published 2015 @ 2015 John Wiley & Sons, Inc.

Edition History: Basil Blackwell Ltd (Le 1986); Blackwell Publishers Ltd (2e 1992, 3e 1998, and 4e 2002); Blackwell Publishing Ltd (5e 2006, 6e 2010)

Registered Office

John Wiley & Sons Ltd, The Atrium, Southern Gate, Chichester, West Sussex, PO19 8SQ, UK

350 Main Street, Malden, MA 02148-5020, USA

9600 Garsington Road, Oxford, OX4 2DQ, UK

The Atrium, Southern Gate, Chichester, West Sussex, PO19 8SQ, UK

For details of our global editorial offices, for customer services, and for information about how to apply for permission to reuse the copyright material in this book please see our website at www.wiley.com/wiley-blackwell.

The right of Ronald Wardhaugh and Janet M. Fuller to be identified as the authors of this work. has been asserted in accordance with the UK Copyright, Designs and Patents Act 1988.

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, except as permitted by the UK Copyright, Designs and Patents Act 1988, without the prior permission of the publisher.

Wiley also publishes its books in a variety of electronic formats. Some content that appears in print may not be available in electronic books.

Designations used by companies to distinguish their products are often claimed as trademarks. All brand names and product names used in this book are trade names, service marks, trademarks or registered trademarks of their respective owners. The publisher is not associated with any product or vendor mentioned in this book.

Limit of Liability/Disclaimer of Warranty: While the publisher and authors have used their best efforts in preparing this book, they make no representations or warranties with respect to the accuracy or completeness of the contents of this book and specifically disclaim any implied warranties of merchantability or fitness for a particular purpose. It is sold on the understanding that the publisher is not engaged in rendering professional services and neither the publisher nor the author shall be liable for damages arising herefrom. If professional advice or other expert assistance is required, the services of a competent professional should be sought.

Library of Congress Cataloging-in-Publication Data Wardhaugh, Ronald.

An introduction to sociolinguistics / Ronald Wardhaugh and Janet M. Fuller. - Seventh edition.

pages cm. Includes bibliographical references and index.

ISBN 978-1-118-73229-8 (pbk.)

1. Sociolinguistics. I. Fuller, Janet M., 1962- II. Title.

306.44-dc23

2014030512

A catalogue record for this book is available from the British Library.

Cover image: Willie Rodger, The Kiss, 1995, oil on canvas. © Willie Rodger, RSA RGI DUniv., 1995, reproduced by kind permission. Private Collection / Bridgeman Images

Set in 10.5/13 pt MinionPro-Regular by Toppan Best-set Premedia Limited

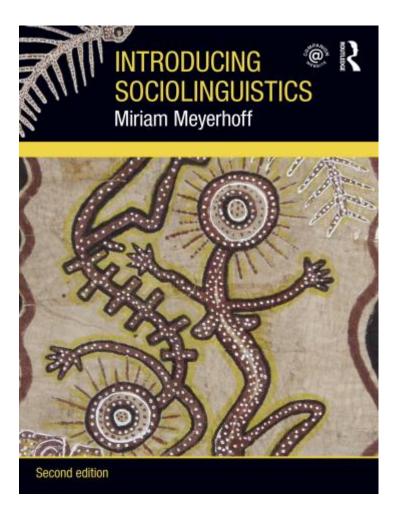
1 2015

Sociolinguistics is the study of our everyday lives – how language works in our casual conversations and the media we are exposed to, and the presence of societal norms, policies, and laws which address language. Since you are reading this book, you may already have some idea what the study of sociolinguistics entails; you may already have an interest in, and knowledge about, regional dialects, multilingualism, language policy, or non-sexist language. And we will cover all of these topics, along with many others – what social class and ethnicity might have to do with language use, why we do not always 'say what we mean,' the role of language in education.

But we would like to encourage readers to approach the study of sociolinguistics not as a collection of facts, but as a way of viewing the world around you. In sociolinguistics, we seek to analyze data so that we can make generalizations about Holmes, J., & Wilson, N. (2022). An Introduction to Sociolinguistics. Routledge.

What is a sociolinguist?

Sociolinguists study the relationship between language and society. They are interested in explaining why we speak differently in different social contexts, and with identifying the social functions of language and the ways it is used to convey social meaning. Examining the way people use language in different social contexts provides a wealth of information about the way language works, as well as about the social relationships in a community, and how people convey and construct aspects of their social identity through their language. This book explores all these aspects of sociolinguistics.



First published 2006

This second edition first published 2011

by Routledge

2 Park Square, Milton Park, Abingdon, Oxon OX14 4RN

Simultaneously published in the USA and Canada

by Routledge

270 Madison Ave, New York, NY 10016

Reprinted 2009 (four times), 2010 (twice)

Routledge is an imprint of the Taylor & Francis Group, an informa business

© 2011 Miriam Meyerhoff

The right of Miriam Meyerhoff to be identified as author of this work has been asserted by her in accordance with sections 77 and 78 of the Copyright, Designs and Patents Act 1988.

Typeset in AkzidenzGrotesk and Eurostile by Keystroke, Station Road, Codsall, Wolverhampton Printed and bound in Great Britain by MPG Books Group, UK

All rights reserved. No part of this book may be reprinted or reproduced or utilised in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

British Library Cataloguing in Publication Data
A catalogue record for this book is available from the British Library

Library of Congress Cataloging-in-Publication Data Meyerhoff, Miriam.

Introducing sociolinguistics / Miriam Meyerhoff. — 2nd ed. p. cm.

Includes bibliographical references and index.

1. Sociolinguistics. I. Title.

P40.M498 2011

306.44-dc22

2010037856

ISBN: 978-0-415-55005-5 (hbk) ISBN: 978-0-415-55006-2 (pbk) ISBN: 978-0-203-87419-6 (ebk)

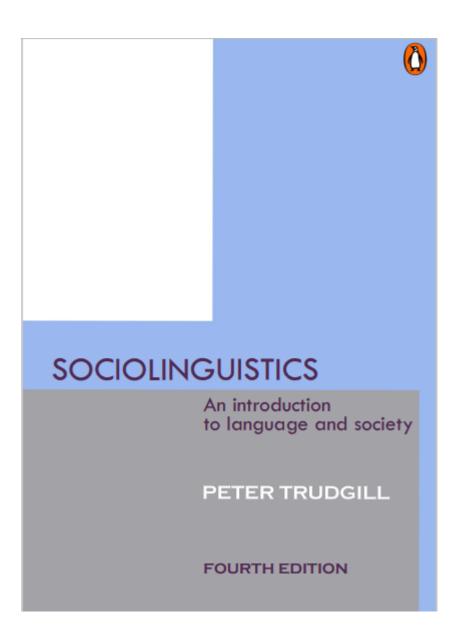
INTRODUCTION

'What's your research on?' asked the woman at the garden party. 'Language and sex', I replied. 'Whoa-ho', she said, 'You must have them lining up to supervise you.'

In the 1980s, it was not at all unusual for a sociolinguist to describe their interests as being 'language and sex'. However, in the intervening years, the term **sex** has largely been replaced by the term **gender**, and the significance of this change in terminology will become clear in this chapter.

The field of language and gender is one of the most dynamic in sociolinguistics. It is characterised by a lot of discussion about the pros and cons associated with different ways of conceptualising the relationship between language and society. This introductory text has tried to stress that the interplay between language and different social and personal identities

Trudgill, P. (2000). Sociolinguistics: An introduction to language and society. Penguin UK



PENGUIN BOOKS

Published by the Penguin Group
Penguin Books Ltd, 30 Strand, London WC2R ORL, England
Penguin Putnam Inc., 375 Hudson Street, New York, New York 10014, USA
Penguin Books Australia Ltd, 290 Camberwell Road, Camberwell, Victoria 3124, Australia
Penguin Books Canada Ltd, 10 Alcorn Avenue, Toronto, Ontario, Canada M4V 3B2
Penguin Books India (P) Ltd, 11 Community Cente, Panchsheet Park, New Delhi – 110 017, India
Penguin Books (NZ) Ltd, Cnr Rosedale and Airborne Roads, Albany, Auckland, New Zealand
Penguin Books (South Africa) (Pty) Ltd, 24 Sturdee Avenue, Rosebank 2196, South Africa

Penguin Books Ltd, Registered Offices 80 Strand, London WC2R 9RL, England

www.penguin.com

First published in Pelican Books 1974 Second edition 1983 Reprinted in Penguin Books 1990 Third edition 1995 Fourth edition 2000

12

Copyright © Peter Trudgill, 1974, 1983, 1995, 2000 All rights reserved

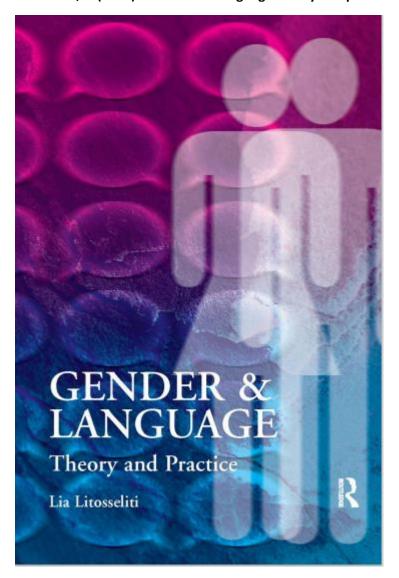
Set in 9.5/12.5 pt Monotype Stone Serif Typeset by Rowland Phototypesetting Ltd, Bury St Edmunds, Suffolk Printed in England by Clays Ltd, St Ives plc

Except in the United States of America, this book is sold subject to the condition that it shall not, by way of trade or otherwise, be lent, re-sold, hired out, or otherwise circulated without the publisher's prior consent in any form of binding or cover other than that in which it is published and without a similar condition including this condition being imposed on the subsequent purchaser

ISBN 13 978-0 140 28921 3 ISBN-10: 0-140-28921-6 To give a football commentary in the language of the Bible or a parish-church sermon in legal language would be either a bad mistake, or a joke. Language varies not only according to the social characteristics of speakers – such as the factors of social class, ethnic group, and gender which we have already discussed – but also according to the social context in which speakers find themselves. The same speaker uses different linguistic varieties in different situations and for different purposes. The totality of linguistic varieties used in this way – and they may be very many – by a particular community of speakers can be called that linguistic community's *verbal repertoire*.

Many social factors can come into play in controlling which variety from this verbal repertoire is actually to be used on a

Litosseliti, L. (2014). Gender and language theory and practice. Routledge.



First published 2006 by Hodder Education

Published 2013 by Routledge 2 Park Square, Milton Park, Abingdon, Oxon OX14 4RN 711 Third Avenue, New York, NY, 10017, USA

Routledge is an imprint of the Taylor & Francis Group, an informa business

Copyright © 2006 Lia Litosseliti

All rights reserved. No part of this book may be reprinted or reproduced or utilised in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

The advice and information in this book are believed to be true and accurate at the date of going to press, but neither the authors nor the publisher can accept any legal responsibility or liability for any errors or omissions.

British Library Cataloguing in Publication Data

A catalogue record for this book is available from the British Library

Library of Congress Cataloguing-in-Publication Data

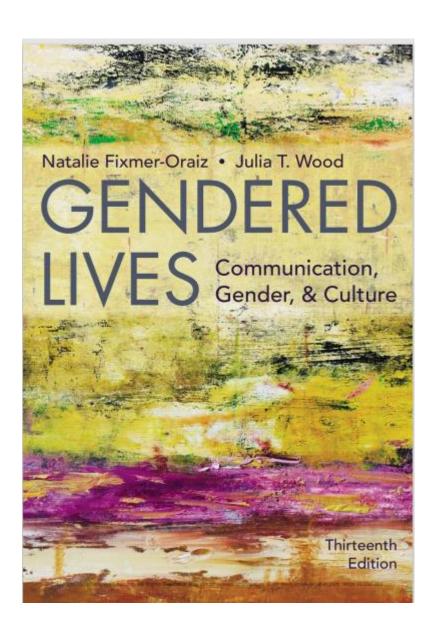
A catalog record for this book is available from the Library of Congress

ISBN 13: 978-0-340-80959-4 (pbk)

Typeset in 10 on 13pt Times by Phoenix Photosetting, Chatham, Kent

Putting gender and language on the map | 13

This is in contrast to the enormous amounts of gender and language research that we have seen since the early 1970s, up to today, and with it, a wealth of different approaches, assumptions and methodologies (see Chapters 2 and 3). It is worth pointing out here that different methodological and analytical assumptions about sex and gender, about language and its different aspects, and about notions of 'truth' and 'reality', will produce different research in terms of both results and claims. This is important for understanding that, generally speaking, early research on gender and language focused on gender from the perspective of the speakers' biological sex. For example, language variation studies focused on sex-preferential linguistic usage, that is, men and women's tendencies to speak in their own and different ways. These ways sometimes involved phonological gender differences and sometimes gendered conversa-





Gendered Lives: Communication, Gender, and Culture, Thirteenth Edition Natalie Fixmer-Oraiz, Julia T. Wood

Product Manager: Kelli Strieby

Project Manager: Julia Giannotti

Content Developer: Katy Gabel

Product Assistant: Camille Beckman

Marketing Manager: Allison Moghaddasi

Content Project Manager: Dan Saabye

Manufacturing Planner: Doug Bertke

IP Analyst: Ann Hoffman

IP Project Manager: Kathryn Kucharek

Production Service: Lumina Datamatics

Compositor: Lumina Datamatics

Art Director: Marissa Falco

Text Designer: Diana Graham

Cover Designer: Marissa

Cover Image: Ekely/Getty Images © 2019, 2017, 2015 Cengage Learning, Inc.

Unless otherwise noted, all content is © Cengage

ALL RIGHTS RESERVED. No part of this work covered by the copyright herein may be reproduced or distributed in any form or by any means, except as permitted by U.S. copyright law, without the prior written permission of the copyright owner.

For product information and technology assistance, contact us at Cengage Customer & Sales Support, 1-800-354-9706.

For permission to use material from this text or product, submit all requests online at www.cengage.com/permissions Further permissions questions can be emailed to permissionrequest@cengage.com

Library of Congress Control Number: 2017944245

Student Edition: ISBN: 978-1-337-55588-3

Loose-leaf Edition: ISBN: 978-1-337-55597-5

Cengage

20 Channel Center Street Boston, MA 02210 USA

Cengage is a leading provider of customized learning solutions with employees residing in nearly 40 different countries and sales in more than 125 countries around the world. Find your local representative at www.cengage.com.

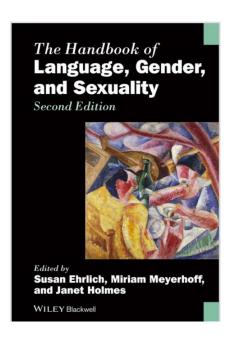
Cengage products are represented in Canada by Nelson Education, Ltd.

To learn more about Cengage platforms and services, visit www.cengage.com.

Purchase any of our products at your local college store or at our preferred online store www.cengagebrain.com. media.

gender A social, symbolic construction that includes an internal sense of identity, the external communication of that identity, as well as the cultural expectations assigned to biological sex. Gender varies across cultures, over time within any given society, and in relation to other genders.

Ehrlich, S., Meyerhoff, M., & Holmes, J. (2017). The Handbook of Language, Gender, and Sexuality. Wiley.



The second addition from published 2014

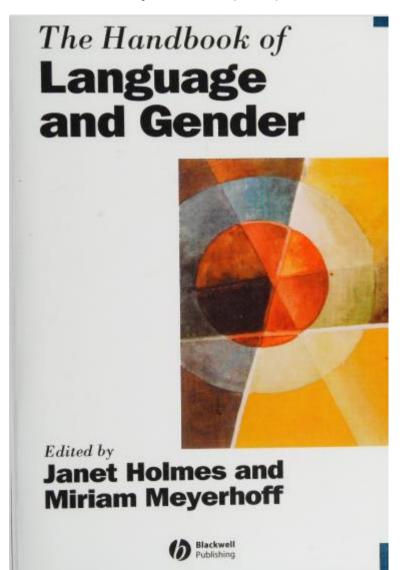
0.2015 Jahn Willey & Ston. John
Edition Giffield

2015 Jahn Willey & Ston. John
Million Good, Mallan Man, Man (1914-1902) U.S.A.

2015 Man (1906) Good And Control Co

ations for power but also as negotiations for connection. Given the ambiguity and polysemy of power and connection, linguistic strategies that can be identified as control maneuvers must also be examined as connection maneuvers. Power and connection are the dimensions along which human relationships are negotiated, and they are inextricably intertwined with the way gender identity is negotiated. Thus an appreciation of the interplay of power and connection, and of the ways power and connection underlie gender identity and gender performance, is necessary to understand family interaction as well as the relationship between gender and language.

Holmes, J., & Meyerhoff, M. (2008). The Handbook of Language and Gender. Wiley.



© 2003, 2005 by Blackwell Publishing Ltd. BLACKWELL PUBLISHING 350 Main Street, Malden, MA 02148-5020, USA 9600 Garsington Boad, Oxford OX4 2DQ, UK 550 Swamston Street, Carlton, Victoria 3053, Australia The right of Janet Holmes and Miniam Meyerhoff to be identified as the Authors of the Editorial Material in this Work has been asserted in accordance with the UK Copyright, Designs, and Patents Act 1988. All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, except as permitted by the UK Copyright, Designs, and Patents Act 1988, without the prior permission of the publisher. First published 2003 by Blackwell Publishing Ltd. First published in paperback 2005 Library of Congress Cataloguez-in-Publication Data The handbook of language and gender/edited by Janet Holmes and Miriam Meyerbolf p. cm. - (Blackwell handbooks in linguistics; 13) Includes bibliographical references and index ISBN 0-631-22502-1 (alk. paper)-- ISBN 0-631-22503-X (alk. paper : pbk) 1. Language and sex. 1. Holmes, Janet. 1947- IL Meyerhoff, P120.548 H36 2003 306.44-3:21 ISBN-13: 978-0-631-22502-7 (alk. paper) -- ISBN-13: 978-0-631-22503-4 (alk. paper : pbk) A catalogue record for this title is available from the British Library. Set in 10/12pt Palatino by Graphicraft Ltd, Hung Kong The publisher's policy is to use permanent paper from mills that operate a sustainable forestry policy, and which has been manufactured from pulp processed using acid-free and elementary chlorine-free practices. Furthermore, the publisher cosures that the text paper and cover board used have met acceptable environmental accreditation standards. For further information on Blackwell Publishing, visit our website www.blackwellpublishing.com

[Sex and gender] serve a useful analytic purpose in contrasting a set of biological facts with a set of cultural facts. Were I to be scrupulous in my use of terms, I would use the term "sex" only when I was speaking of biological differences between males and females and use "gender" whenever I was referring to the social, cultural, psychological constructs that are imposed upon these biological

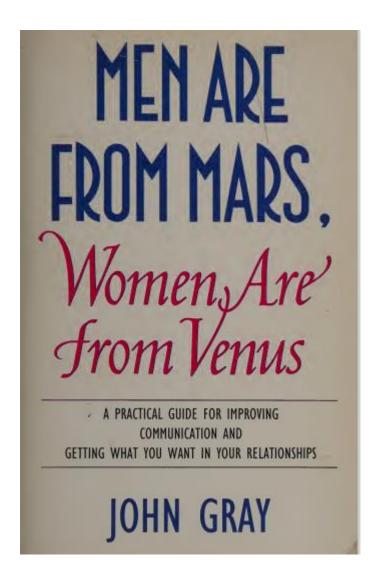
Wardhaugh, R., & Fuller, J. M. (2014). An Introduction to Sociolinguistics. Wiley.

Page 236

326 Sociolinguistics and Social Justice

cultures, approach. Its basic idea was popularized by the psychologist Jonathan Grey in his bestselling book *Men are from Mars, Women are from Venus: The Classic Guide to Understanding the Opposite Sex* (1992) and by the linguist Deborah Tannen in her book *You Just Don't Understand: Women and Men in Conversation* (1990). These works were based on the assumption that men and women speak differently. Their claim is that men learn to talk like men and women learn to talk like women because society subjects them to different life experiences. However, the process of gender differentiation is not the focus of this approach, it is an underlying assumption (and one that has been questioned). The main claim is that men and women have different conversational goals and thus although they may say the same things, they actually mean different things. Maltz and Borker (1982) propose that, in North

y, J. (1993). Men Are from Mars, Women Are from Venus: Practical Guide for Improving Communication and Getting What You Want in Your Relationships perCollins.	<i>i•</i>



Generally speaking, when a woman offers unsolicited advice or tries to "help" a man, she has no idea of how critical and unloving she may sound to him.

For many men, it is very important to prove that they can get to their goal, even if it is a small thing like driving to a restaurant or party. Ironically he may be more sensitive about the little things than the big. His feelings are like this: "If I can't be trusted to do a small thing like get us to a party, how can she trust me to do the bigger things?" Like their Martian ancestors, men pride themselves on being experts, especially when it comes to fixing mechanical things, getting places, or solving problems. These are the times when he needs her loving acceptance the most and not her advice or criticism.

LEARNING TO LISTEN

Likewise, if a man does not understand how a woman is different, he can make things worse when he is trying to help. Men need to remember that women talk about problems to get close and not necessarily to get solutions.

So many times a woman just wants to share her feelings about her day, and her husband, thinking he is helping, interrupts her by

Coates, J. (2004). Women, men and language: A sociolinguistic account of gender differences in language. Routledge.

WOMEN, MEN AND LANGUAGE

shitwork'. She concludes that there is a division of labour in conversation which supports men and women in positions of power and powerlessness respectively. As we will see in the next chapter (section 7.3), when men *do* use minimal responses, these are often delayed, a tactic which undermines the current speaker and reinforces male dominance.

Linguistics form

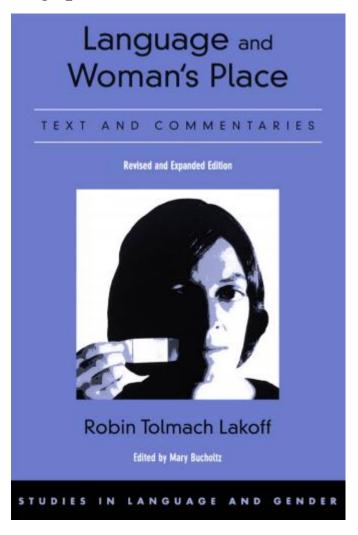
Holmes, J., & Wilson, N. (2022). An Introduction to Sociolinguistics. Routledge.

Page 222

Do women and men speak differently? Do children speak differently from adults? The answer to both these questions is almost certainly "yes" for all speech communities, and the reasons in both cases are mainly social and cultural.

The linguistic forms used by women and men generally contrast – to different degrees – in all speech communities. There are other ways too in which the linguistic behaviour of women and men may differ. It is claimed that in many societies women are linguistically more polite than men, for instance, and that women and men tend to emphasise different speech functions. These claims will be explored in later chapters. In the first section of this chapter, the focus will be on evidence that women and men from the same speech community may use different linguistic forms or the same forms to different extents.

Tag question



OXFORD UNIVERSITY PRESS

Oxford New York

Auckland Bangkok Buenos Aires Cape Town Chennai

Dar es Salaam Delhi Hong Kong Istanbul Karachi Kolkata

Kuala Lumpur Madrid Melbourne Mexico City Mumbai Nairobi

São Paulo Shanghai Taipei Tokyo Toronto

Copyright © 2004 by Oxford University Press, Inc.

Published by Oxford University Press, Inc. 198 Madison Avenue, New York, New York 10016

www.oup.com

Oxford is a registered trademark of Oxford University Press

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior permission of Oxford University Press.

Library of Congress Cataloging-in-Publication Data Lakoff, Robin Tolmach.

Language and woman's place / Robin Tolmach Lakoff; edited by Mary Bucholtz. -- Rev. and expanded ed.

p. cm. — (Studies in language and gender ; 3)

Originally published: New York: Harper & Row, 1975.

Includes bibliographical references and index.

ISBN 0-19-516757-0 (pbk.); ISBN 0-19-516758-9 (cloth)

Women – Language.
 Sex role.
 Sexism in language.
 English language – Sex differences.
 Bucholtz, Mary, 1966 – II. Title.
 Series.

HQ1206.L36 2004 305.4-dc22 2003056479

Tag question Lakoff, R. T., & Bucholtz, M. (2004). Language and Woman's Place: Text and Commentaries. Oxford University Press, USA

Of course, subsequent research has refined some of Lakoff's initial claims about the interplay of language, context, and politics that gives rise to "women's language." For example, we now have a sharper sense of why a woman's use of tag questions may reflect her "not being really sure of [her]self, . . . looking to the addressee for confirmation, . . . having no views of [her] own" (LWP 49) within a particular conversation. But refinements are not refutations. Lakoff never claimed that LWP offered the final state-

A tag, in its usage as well as its syntactic shape (in English) is midway between an outright statement and a yes-no question: it is less assertive than the former, but more confident than the latter. Therefore it is usable under certain contextual situations: not those in which a statement would be appropriate, nor those in which a yes-no question is generally used, but in situations intermediate between these.

One makes a statement when one has confidence in his knowledge and is pretty certain that his statement will be believed; one asks a question when one lacks knowledge on some point and has reason to believe that this gap can and will be remedied by an answer by the addressee. A tag question, being intermediate between these, is used when the speaker is stating a claim, but lacks full confidence in the truth of that claim. So if I say

(7) Is John here?

I will probably not be surprised if my respondent answers "no"; but if I say:

(8) John is here, isn't he?

Lexical hedges pg 79

4. The use of hedges of various kinds. Women's speech seems in general to contain more instances of "well," "y'know," "kinda," and so forth: words that convey the sense that the speaker is uncertain about what he (or she) is saying, or cannot vouch for the accuracy of the statement. These words are fully legitimate when, in fact, this is the case (for example, if one says, "John is sorta tall," meaning he's neither really impressively tall nor actually short, but rather middling, though toward the tall side: 5

Page 89

newcomer to the class of hedges is the word *like*, which is used by younger speakers all over the English-speaking world to mitigate the force of utterances (see, for example, Underhill 1988; Andersen 1997; Irwin 2002). Robin Lakoff explicitly linked women's use of hedges with unassertiveness. She claimed that women's speech contains more hedges (a claim based on no empirical evidence), and argued that this is because women 'are socialised to believe that asserting themselves strongly isn't nice or ladylike, or even feminine'

Rising Intonation on Declarative

Page 109

aware of any of this.

12. Rising intonation in declaratives. This phenomenon has recently been recognized in the popular press, associated with adolescent speech, under the name "uptalk." In both cases—traditional women and modern teens—the reasons for this usage, as often for tags, seem similar: either a feeling of real power-lessness or a desire not to appear assertive (because it isn't "nice").

Empty Adjectives

Page 84

constrained in what they are supposed, and not supposed, to say as are women. For instance, men in most occupations and social strata may not use empty adjectives or let on that they know the meanings of words like "kick pleat" or "braise." If men are too grammatical or too polite in their speech, they are viewed with suspicion. Men are supposed to be in command of a whole different range of lexical items, and woe betide a man

Page: 47

AFFECTIVE ADJECTIVES A great many words have affective meaning (to do with expressing feelings), not referential meaning (related to some object or state of affairs). Lakoff suggests that, out of the wide range of adjectives used in expressing approval or admiration, many are strongly marked as feminine, such as **divine**, **adorable**. She refers to such words as 'empty' adjectives.

color terms

PRECISE COLOUR TERMS Words such as **beige**, **ecru**, **aquamarine**. Lakoff reports seeing a man 'helpless with suppressed laughter at a discussion between two other people as to whether a book jacket was to be described as "lavender" or "mauve" (2004b: 43). She concludes from this that from a man's point of view such fine distinctions are trivial and beneath their notice.

Avoidance of strong Swear Words

versa. In any event, it is a truism to state that the stronger expletives are reserved for men, and the "weaker" ones for women.)

Now we may ask what we mean by "stronger" and "weaker" expletives. (If these particles were indeed meaningless, none would be stronger than any other.) The difference between using "shit" (or "damn," or one of many others) as opposed to "oh dear," or "goodness," or "oh fudge" lies in how forcefully one says how one feels—perhaps, one might say, choice of particle is a function of how strongly one allows oneself to feel about something, so that the strength of the particle Hance in a really serious eiter

Super polite forms page 189

"Superpolite forms" (LWP 80)

Extremely polite language forms are typical of Stewart's interaction, as in the following excerpt, in which she performs her characteristic doublethanking of her guests:

MS: Sebastian, thank you very much for the perfect cup... of perfect green tea

SB: you're welcome Thank you

MS: [thank you VERY much

Lakoff noted that "women's politeness is principally . . . [used for] establishing and reinforcing distance: deferential mannerisms coupled with euphemism and hypercorrect and superpolite usage" (LWP 99). Stewart's general

Emphatic stress page 48

EMPHATIC STRESS Lakoff refers to this as speaking in italics, as in 'What a *beautiful* dress!' She suggests that women use over-the-top emphasis because they anticipate not being taken seriously. What she seems to be touching on here is women's greater pitch range (see <u>chapter 2</u>).

Hypercorrect grammar page 262

6. Hypercorrect grammar: women are not supposed to talk rough. It has been found that, from a very young age, little boys [engage in nonstandard language behavior] more than do little girls . . . [and] are less apt . . . to be scolded [for doing so]. Generally women are viewed as being the preservers of literacy and culture, at least in Middle America, where literacy and culture are viewed as being somewhat suspect [i.e., effeminate, cf. LWP 44] in a male. . . . In cultures where book larnin' is the schoolmarm's domain, this job [of preservation] will be relegated to women. [Lakoff goes on to suggest that women are less prone to neologisms and are less likely to be the source of linguistic innovation than men.]

Intensifier page 48

THE **INTENSIFIER so** As in 'I like him so much!' Lakoff puzzlingly calls this a hedge too. It is supposed to weaken a speaker's strength of feeling. It has subsequently been viewed as a boosting device (like **very**).

_.__.

Minimal responses

Women use minimal responses to signal their active listenership and support for each other, as the following example from a conversation between two women shows (this example was first used in section 6.3, page 87, and comes from Holmes 1995: 55). In this conversation, two women are talking about a good teacher.

Page 123

and overlaps, but also from **delayed minimal responses**. Minimal responses, such as *mhm* or *yeah*, are a way of indicating the listener's positive attention to the speaker, as was pointed out in the previous chapter (section 6.3). The listener has an active, not a passive, role in conversation, and minimal responses (as well as paralinguistic features such as smiling, nodding, grimacing)

Commands and directives

We can define a directive as a speech act which tries to get someone to do something. Goodwin (1980, 1990, 2011) observed the group play of girls and boys in a Philadelphia street, and noticed that the boys used different sorts of directives from the girls. The boys used explicit commands:

- (14) Michael: Gimme the pliers (Poochie gives pliers to Michael)
- (15) Huey: Get off my steps (Poochie moves down steps)

Topic choice

It seems that, with each other, men avoid self-disclosure and prefer to talk about more impersonal topics such as current affairs, modern technology, cars or sport. The all-male conversations I've collected rarely involve self-disclosure of the kind found in women's friendly talk. For example, in one of these conversations three men friends discuss the 1960s at some length, and this topic can be divided into sub-topics such as Bob Dylan; revolution and why it hasn't happened in Britain; Marxism; students today. This contrasts with the topics found in conversations involving women of similar age and background (see section 8.2.1 above). When talk does become more personal, it deals with matters such as drinking habits or personal achievements rather than feelings. Topic choice is not a superficial matter: it has profound consequences for other linguistic choices. Hedging, for example, is closely correlated with more personal and/or sensitive topics. In terms of floor-holding patterns, non-personal

Swear words page 141

These men align themselves with hegemonic masculinity through their choice of topics (cars, fights, sport), through their emphasis on achievement (in fighting or sport), through their construction of a tough image through the use of swear words and (in the case of example (26)) the appeal to violence. These men also construct a masculinity characterised by emotional restraint. Male inexpressivity is recognised as a major feature of contemporary masculinity, and is increasingly seen as problematic: 'we have learnt to use our language to set a safe distance from our felt experience' (Seidler 1989: 63).

Page 48

of swear words and extensive use of euphemism. Euphemisms are veiled, indirect expressions (saying passed away instead of died, for instance). People use swear words to express strong feelings, but in women they are supposed to be 'unladylike'. Lakoff contrasts these two hypothetical utterances: (a) Oh dear, you've put the peanut butter in the fridge again, and (b) Shit, you've put the peanut butter in the fridge again. She suggests that people would identify speaker (a) as a woman and (b) as a man, acknowledging that some women are becoming capable of uttering (b) 'publicly without flinching' (2004a: 44). Oddly, non-swearing seems to be presented as something negative. (Note that swear words could be called 'empty' words. Like the 'empty' adjectives women are supposed to employ, they are used to express feelings, that is, their meaning is of the affective kind and not referential.) Many of the features Lakoff proposes, however, are discourse particles and patterns of intonation, features that, like swear

Linguistic behavior page 7

developed. Chapter 4 will focus on quantitative sociolinguistic studies, Chapter 5 on studies involving the concept of social network. In Chapter 6 I shall look at those studies which examine women's and men's linguistic behaviour in the wider sense of communicative competence: this will include studies examining the use of hedges, questions, compliments, swearing and politeness, among other things. Chapter 7 will concentrate on the way certain conversational strategies can be used to achieve dominance in talk, looking in particular at interruptions, silence and patterns of floor-holding, while Chapter 8 will focus

Page 148

role assigned to them on the basis of their sex. This is a two-way process: in becoming linguistically competent, the child learns how to 'do' masculinity or femininity in a particular speech community; conversely, when children adopt particular linguistic behaviour as part of their performance of masculinity or femininity, they perpetuate the social order which creates gender distinctions. Girls and boys learn during childhood to identify with either women or men. They demonstrate their membership of the group by their use of genderappropriate behaviour, and this includes gender-appropriate linguistic behaviour. Social psychologists refer to this process (of learning how to 'do' being a girl or being a boy) as the acquisition of gender identity. This process will vary from culture to culture. It is relatively rigid in the USA, for example,

LANGUAGE VARIATION: FOCUS ON USERS

The social status explanation

Some linguists have suggested that women use more standard speech forms than men because they are more status-conscious than men. The claim is that women are more aware of the fact that the way they speak signals their social class background or social status in the community. Standard speech forms are generally associated with high social status, and so, according to this explanation, women use more standard speech forms as a way of claiming such status. It has been suggested that this is especially true for women who do not have paid employment, since they cannot use their occupations as a basis for signalling social status.

The fact that women interviewed in New York and in Norwich reported that they used more standard forms than they actually did has also been used to support this explanation. Women are typically considered less statusful in society compared to men, and so, it is suggested, some try to acquire more status by using standard speech forms, and by reporting that they use even more of these forms than they actually do.

Though it sounds superficially plausible, there is at least some indirect evidence which throws doubt on this as the main explanation for gender differences
in social dialect data. It is suggested that women who are not in paid employment
are most likely to claim higher social status by using more standard forms. This
implies that women in the paid workforce should use fewer standard forms than
women working in the home. But the little evidence that we have in fact suggests
that just the opposite may be true. An American study compared the speech of
women in service occupations, working in garages and hotels, for instance, with
the speech of women working in the home. Those in paid employment used
more standard forms than those working in the home. In the course of their jobs,
the first group of women were interacting with people who used more standard
forms, and this interaction had its effect on their own usage. By contrast, the
women who stayed home interacted mainly with each other, and this reinforced
their preference for vernacular forms.

Exactly the same pattern was found in an Irish working-class community. The younger women in Ballymacarrett, a suburb of Belfast, found work outside the community, and used a much higher percentage of linguistic features associated with high status groups than the older women who were working at home. This evidence throws some doubt, then, on suggestions that women without paid employment are more likely to use standard forms than those with jobs, and so indirectly questions the social status explanation for women's speech patterns.

A variation on this explanation suggests that standard or prestige forms represent linguistic capital which people can use to increase their value or marketability in some contexts. This has the advantage of accounting for the higher proportion of such forms in the speech of those in the white-collar professional GENDER AND AGE

workforce, especially when they are interacting with people they want to impress. Where women have few other sources of prestige, language may become especially significant as a social resource for constructing a professional identity. But if you work in a soap factory or a shoe factory, or on a building site, the forms that your companions value are more likely to be vernacular forms, so your linguistic capital will take a different form.

Woman's role as guardian of society's values

Example 7

Mrs Godley, an early New Zealand settler, believed in the civilising influence of women. When two young men she knew were about to begin work on a sheep station in the South Island province of Canterbury in 1852, she warned them that they would become "semi-barbarous". She begged them to have a "lay figure of a lady, carefully draped, set up in their usual sittingroom, and always behave before it as if it was their mother".

A second explanation for the fact that women use more standard forms than men in many Western speech communities points to the way society tends to expect "better" behaviour from women than from men. Little boys are generally allowed more freedom than little girls. Misbehaviour from boys is tolerated where girls are more quickly corrected. Similarly, rule-breaking of any kind by women is frowned on more severely than rule-breaking by men. Women are designated the role of modelling correct behaviour in many communities. Predictably then, following this argument, society expects women to speak more correctly and standardly than men, especially when they are serving as models for children's speech.

A woman's place is in the home.

This explanation of why women use more standard forms than men may be relevant in some social groups, but it is certainly not true for all. Interactions between a mother and her child are likely to be very relaxed and informal, and it is in relaxed informal contexts that vernacular forms occur most often in everyone's speech. Standard forms are typically associated with more formal and less personal interactions. It seems odd to explain women's greater use of more standard speech forms (collected in formal recorded interviews) by referring to a woman's role as a speech model in her very intimate and mainly unobserved interactions with her child.

LANGUAGE VARIATION: FOCUS ON USERS

Subordinate groups must be polite

Example 8

"You are an intolerable bore Mr Brown. Why don't you simply shut up and let someone speak who has more interesting ideas to contribute," said Lord Huntly in the well-educated and cultured accent of the over-privileged.

(Bassett, Sinclair and Stenson, 1985)

A third explanation which has been proposed for women's use of more standard forms is that people who are subordinate must be polite. Children are expected to be polite to adults. Women as a subordinate group, it is argued, must avoid offending men – and so they must speak carefully and politely.

It is not immediately apparent why polite speech should be equated with standard speech. It is perfectly possible to express yourself politely using a vernacular Liverpool or Glaswegian accent, for example, and it is equally possible to be very insulting using RP, as example 8 illustrates. A more sophisticated version of this explanation, however, which links it to the social status explanation, suggests that by using more standard speech forms women are looking after their own need to be valued by the society. By using standard forms, a woman is protecting her face (a technical term used by sociolinguists with approximately the same meaning as in the phrase to lose face). She is also avoiding offence to others.

Suggesting that a woman uses standard forms in order to protect her face is not very different from saying she is claiming more status than she is entitled to, compared to men from the same social group. On the other hand, the suggestion that women's greater use of standard forms may relate not only to their own face-protection needs, but also to those of the people they are talking to, is more promising. It is consistent with other evidence of women's sensitivity to their addressees, which is discussed more fully in chapter 12.

Like most of the explanations presented, this explanation also begins from the assumption that it is women's behaviour which is aberrant and has to be explained. Men's usage is being taken as the norm against which women's is being measured. Yet this seems odd when we remember that what people are trying to explain is why women are using the standard forms or the norms. Why should standard or "correct" behaviour need explaining? It is men's speech which uses fewer standard forms – not women's. Instead of asking "why do women use more standard speech forms than men?", it makes more sense to ask "why don't men use more standard forms?".

234

Exercise 5

Before you read the next section, can you think of possible reasons why men in social dialect studies might use more vernacular forms than women?

Vernacular forms express machismo

Example 9

Knocker: Comin'down the club Iim?

Jim: Not friggin' likely. It's rubbish that club.

Knocker: It ain't that bad. Music's cool, I seen a couple of sharp

judies there too. If we plays our cards right . . . Anyways

you was keen enough las' week.

Jim: The music's last Knocker. I'm off down the Pier 'ead if

there ain't nothin' better on offer.

Knocker: Bleedin' rozzers crawlin' round down there. Come

down ours instead.

Note: Vernacular lexical items in the Liverpool dialect Scouse: judies =

girls; last = hopeless, terrible; rozzers = police.

One answer which has been suggested to the question "why don't men use more standard forms?" is that men prefer vernacular forms because they carry macho connotations of masculinity and toughness. If this is true, it would also explain why many women might not want to use such forms.

There is some evidence to support the suggestion. The recorded speakers who were identified as most likely to win in a street fight were those who used most vernacular forms. The fact that Norwich men tended to claim that they used more vernacular forms than they actually did, while the women didn't, supports this explanation too. The men apparently wanted to sound less standard than they actually were. This suggests these men regard vernacular forms positively and value them highly, even if they don't always openly admit to doing so. It has been suggested, then, that these forms have "covert prestige" by contrast with the overt prestige of the standard forms which are cited as models of correctness. (See chapter 15 for a further discussion of covert and overt prestige.)

1. Nurhasanah. (2018). Gender Language Differences in Traditional Market. Universitas Muhammadiyah Sumatera Utara

GENDER LANGUAGE DIFFERENCES IN TRADITIONAL MARKET

SKRIPSI

Submitted in Partial Fulfillment of Requirements For the Degree of Sarjana Pendidikan (S.Pd) English Education Program

By:

NURHASANAH NPM. 1402050221



FACULTY OF TEACHER TRAINING AND EDUCATION UNIVERSITY OF MUHAMMADIYAH SUMATERA UTARA MEDAN 2018

GENDER DIFFERENCES IN THE USE OF LINGUISTIC FORMS: A STUDY OF NOLLYWOOD MOVIES

Chinyelu Nwaenyi

Abstract:

Many sociolinguistic studies contrast women's and men's language use. Differences in the way that men and women use language have long been of interest in the study of discourse. In this study, gender differences in language use were examined in Nollywood films using Robin Lakoff's model which states that women's speech style is defiant and inferior to men's style. This investigation has basically consisted in identifying, describing and analyzing two Nollywood films in which instances of intensifiers and minimal responses found in the conversations of both male and female characters are noticeable by applying a descriptive qualitative method of research. The findings reveal that intensifiers and minimal responses are used by both male and female characters, but males use minimal responses more, not to show weakness, but to buttress and reinforce their points while females use intensifiers more because of the social role attached to them.

Keywords: Language, gender, Nollywood, intensifiers, minimal responses

Introduction

Language is central to human affairs. It serves as a vital tool for communication and as a primary means of constructing and maintaining the society. Language also encodes and

A SOCIOLINGUISTIC ANALYSIS OF TOPICS IN CROSS-GENDER INTERACTION IN ONE FOR THE MONEY MOVIE

A THESIS

Presented as a Partial Fulfillment of the Requirements for the Attainment of the

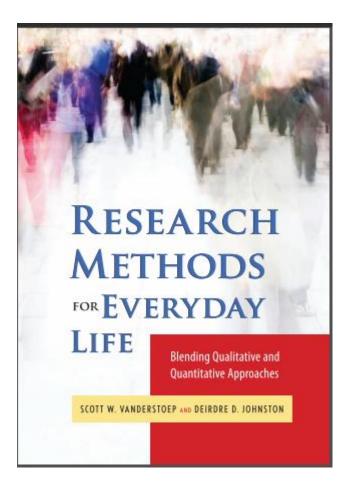
Sarjana Sastra Degree in English Language and Literature



HANIFA PASCARINA 09211141002

ENGLISH LANGUAGE AND LITERATURE STUDY PROGRAM
ENGLISH EDUCATION DEPARTMENT
FACULTY OF LANGUAGES AND ARTS
YOGYAKARTA STATE UNIVERSITY

Chapter III



Copyright © 2009 by Julio Wiley & Sons, Inc. All rights reserved.

Published by Josses Bass

A Wiley Imprint 989 Market Street, San Francisco, CA 9410) — www.josseybass.com

No gast of this publication may be reproduced, steed in a retrieval system, or transmitted in any forms as by any means, electronic, reschanced, photograps, recording, scraming, or otherwise, escept as generated analog Section 100 or 100 of the 1950 United States Copyright Act, without of their the grave system permitted and Section 100 or 100 of the 1950 United States Copyright Act, without of their the grave system permitted and publisher, or authorization through payment of the appropriate per-copy for taste Copyright Clanamace Centre, to, 2.22 Known-out Ortro, Darwar, MA of 1925, (1978) 170-446, the 1970 644-860, or ordine at www.copyright.com. Requests to the publisher long provisions should be additionable to the Promisional Department. Adm Wide & Sens. Inc., 100-100, 12011 744-661, the 291-146-690, or ordine at were wided configuration should be approximated.

Readers should be aware that Internet Web sites of Great as citations or sources for further information. may have changed or disappeared since time this was written

Limit of Liability Disclaimer of Warranty. While the publisher and author have used their best offerts. Land of Landshyllus-stationer of treatment, when the production and author have used their free orbital to propring this book, they make on empressentations or estuations with respect to the accounty or completenes of the contents of this book and specifically disclaim any implied variations of mendamental of a filmen firm a particular purpose. No variative typic by created or related by soles opportunities or written soles materials. The advice and strengtes contained herein may not be saledle for your situation. You should comeditie the production and author shall be faithful for any loss of prefix or any other commercial diamages, excluding but not firmful to special. incidental, consequential, or other damages.

Jessey-Base books and products are available through record-booksteen. To contact Jessey-Base directly cell our Customer Cure Department within the United States at 1000 596-7739, outside the United States at 5(17) 572-508. or vin first of 1011 572-509.

Jassey-Basi also publishes its books in a variety of electronic formats. Some content that appears to grint may not be available in electronic books.

Library of Congress Cataloging-in-Publication Data

```
VariatrStoop, Scott W.
```

Ensurch methods for everyday life: Nonding qualitative and quantitative approaches / Scott W. VanderStop, Deinfor D. Johnson.

Tellin VIII del 200 51853 i Cali, pagest 1. Security VIII del 200 5186 i Cali pagest 2. Psychology—Resourch—Mothodology. 3. Qualitative recently 4. Social sciences—Recourch—Statistical methods. 3. Psychonostical Indianace, Delevate D. B. Tifle. 1862-1972 2068 1881 i California. Delevate D. B. Tifle. 1862-1972 2068 1881 i California. Delevate D. B. Tifle. 1862-1972 2068 1881 i California. Delevate D. B. Tifle. 1862-1972 2068 1881 i California.

2008037380

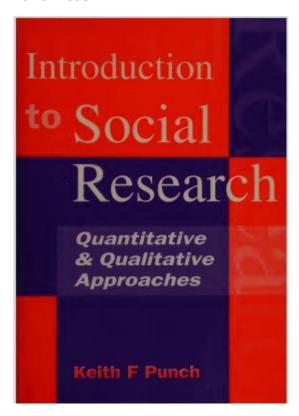
Printed in the United States of America

PB Printing 10 9 6 7 6 5 4 5 2 1

TYPES OF RESEARCH

Once a researcher understands the basic research model (described in the preceding section), he or she needs to choose an approach to investigate the topic of interest. Although this is a broad-brush distinction, most research is best understood as being either quantitative or qualitative in nature. In general, quantitative research specifies numerical assignment to the phenomena under study, whereas qualitative research produces narrative or textual descriptions of the phenomena under study. Although we describe each approach in detail in following chapters, it is helpful to outline the general advantages and disadvantages of both types at the outset. As you will see, the upsides and downsides of each approach are

PUNCH 1998

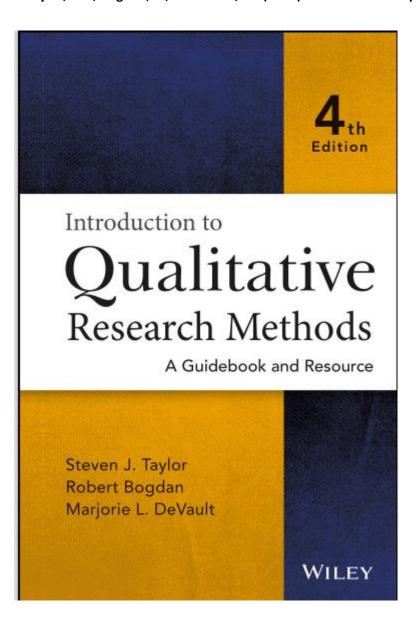




4.8 COMBINING QUANTITATIVE AND QUALITATIVE DATA

We can now summarize these sections on the nature of data. Quantitative data are information about the world in numerical form, whereas qualitative data are (essentially) information about the world in the form of words. Quantitative data are necessarily structured in terms of the number system, and reflect researcher-imposed constructs. Qualitative data may range from structured to unstructured, and may or may not involve

Taylor, S. J., Bogdan, R., & DeVault, M. (2015). Introduction to qualitative research methods: A guidebook and resource. John Wiley & Sons PAGE:



This book is printed on acid-free paper.

Copyright © 2016 by John Wiley & Sons, Inc. All rights reserved

Published by John Wiley & Sons, Inc., Hoboken, New Jersey. Published simultaneously in Canada.

No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, scanning, or otherwise, except as permitted under Section 107 or 108 of the 1976 United States Copyright Act, without either the prior written permission of the Publisher, or authorization through payment of the appropriate per-copy fee to the Copyright Clearance Center, Inc., 222 Rosewood Drive, Danvers, MA 01923, (978) 750-8400, fax (978) 646-8600, or on the web at www.copyright.com. Requests to the Publisher for permission should be addressed to the Permissions Department, John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030, (201) 748-6011, tax (201) 748-6008.

Limit of Liability/Disclaimer of Warranty: While the publisher and author have used their best efforts in preparing this book, they make no representations or warranties with respect to the accuracy or completeness of the contents of this book and specifically disclaim any implied warranties of merchantability or fitness for a particular purpose. No warranty may be created or extended by sales representatives or written sales materials. The advice and strategies contained herein may not be suitable for your situation. You should consult with a professional where appropriate. Neither the publisher nor author shall be liable for any loss of profit or any other commercial damages, including but not limited to special, incidental, consequential, or other damages.

This publication is designed to provide accurate and authoritative information in regard to the subject matter covered. It is sold with the understanding that the publisher is not engaged in rendering professional services. If legal, accounting, medical, psychological or any other expert assistance is required, the services of a competent professional person should be sought.

Designations used by companies to distinguish their products are often claimed as trademarks. In all instances where John Wiley & Sons. Inc. is aware of a claim, the product names appear in initial capital or all capital letters. Readers, however, should contact the appropriate companies for more complete information regarding trademarks and registration.

For general information on our other products and services please contact our Customer Care Department within the United States at (800) 762-2974, outside the United States at (317) 572-3993 or fax (317) 572-4002.

Wiley publishes in a variety of print and electronic formats and by print-on-demand. Some material included with standard print versions of this book may not be included in e-books or in print-on-demand. If this book refers to media such as a CD or DVD that is not included in the version you purchased, you may download this material at http://booksupport.wiley.com. For more information about Wiley products, visit www.wilescom.

Library of Congress Cataloging-in-Publication Data

Introduction to qualitative research methods: a guidebook and resource / Steven J. Taylor, Robert Bogdan, Marjorie L. DeVault.-4th edition.

Includes bibliographical references and index.

ISBN 978-1-118-76721-4 (cloth) - ISBN 978-1-118-767306 (epdf) - ISBN 978-1-118-76729-0 (epub)

1. Social sciences-Research-Methodology. 2. Sociology-Research-Methodology. 3. Qualitative research. L Bogdan, Robert II. DeVault, Marjorie L., 1950- III. Title.

H61.T385 2016

001.4/2-dc23

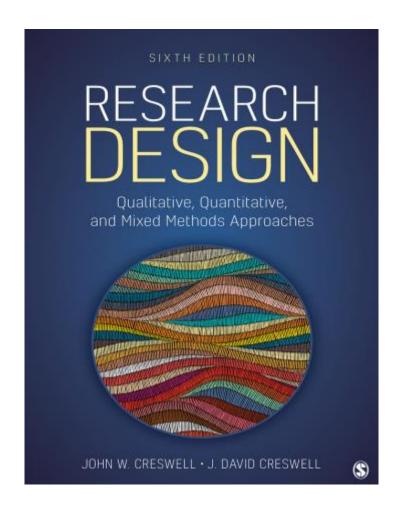
2015013787

Cover design: Wiley Cover image: @Stock/urbancow

QUALITATIVE METHODOLOGY

The phrase *qualitative methodology* refers in the broadest sense to research that produces descriptive data—people's own written or spoken words and observable behavior. As Ray Rist (1977) pointed out, qualitative methodology, like quantitative methodology, is more than a set of data-gathering techniques. It is a way of approaching the empirical world. In this section we present our notion of qualitative research.

Creswell, J. W., & Creswell, J. D. (2022). Research Design: Qualitative, Quantitative, and Mixed Methods Approaches. SAGE Publications.





SAGE Publications, Inc.

2455 Teller Road

Thousand Oaks, California 91320

E-mail: order@sagepub.com

SAGE Publications Ltd.

1 Oliver's Yard

55 City Road

London EC1Y 1SP

United Kingdom

SAGE Publications India Pvt. Ltd.

B 1/I 1 Mohan Cooperative Industrial Area

Mathura Road, New Delhi 110 044

India

SAGE Publications Asia-Pacific Pte. Ltd.

18 Cross Street #10-10/11/12

China Square Central

Singapore 048423

Copyright @ 2023 by SAGE Publications, Inc.

All rights reserved. Except as permitted by U.S. copyright law, no part of this work may be reproduced or distributed in any form or by any means, or stored in a database or retrieval system, without permission in writing from the publisher.

Data Collection Types	Options Within Types	Strengths of the Types	Limitations of the Types
Audiovisual, social media, and digital materials	Photographs Videotapes Art objects Computer messages Sounds Film	May be an unobtrusive method of collecting data. Provides an opportunity for participants to directly share their reality. Is creative in that it captures attention visually.	May be difficult to interpret. May not be accessible publicly or privately. May be disruptive and affect responses due to the presence of an observer (e.g., photographer).

Probes

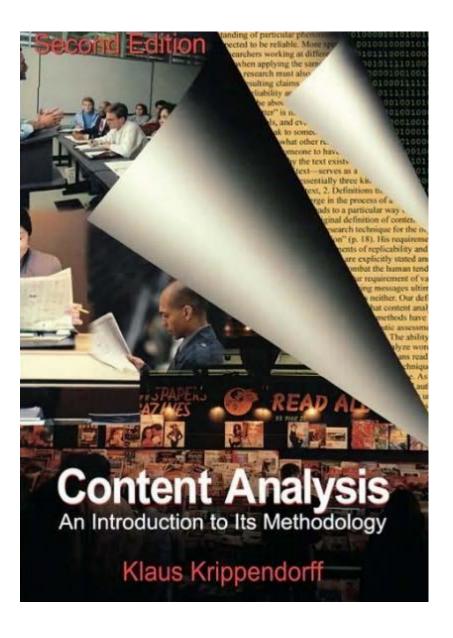
in qualitative interviewing are reminders to the researcher to ask for more information or to ask for an explanation of ideas.

Purpose statement

in a research proposal or project sets the objectives, the intent, and the major idea for the study.

Purposefully sample participants or sites (or documents or visual material) means that qualitative researchers sample individuals who will best help them understand the research problem and the research questions.

Krippendorff, K. (2004). Content Analysis: An Introduction to Its Methodology. Sage.



Copyright © 2004 by Sage Publications, Inc.

All rights reserved. No part of this book may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying, recording, or by any information storage and retrieval system, without permission in writing from the publisher.

For information:



Sage Publications, Inc. 2455 Teller Road Thousand Oaks, California 91320 E-mail: order@sagepub.com

Sage Publications Ltd. 6 Bonhill Street London EC2A 4PU United Kingdom

Sage Publications India Pvt. Ltd. B-42, Panchsheel Enclave Post Box 4109 New Delhi 110 017 India

Printed in the United States of America

Library of Congress Cataloging-in-Publication Data

Krippendorff, Klaus.

Content analysis: an introduction to its methodology / Klaus Krippendorff.— 2nd ed.

Includes bibliographical references and index. ISBN 0-7619-1544-3 — ISBN 0-7619-1545-1 (pbk.) 1. Content analysis (Communication) I. Title.

P93.K74 2004 401'.41—dc21

2003014200

Printed on acid-free paper.

03 04 05 06 07 08 09 10 9 8 7 6 5 4 3 2 1

Acquiring Editor: Editorial Assistant: Production Editor: Copy Editor: Margaret H. Seawell Jill Meyers Claudia A. Hoffman Judy Selhorst

Typesetter: C&M Digitals (P) Ltd.

2.1

DEFINITION

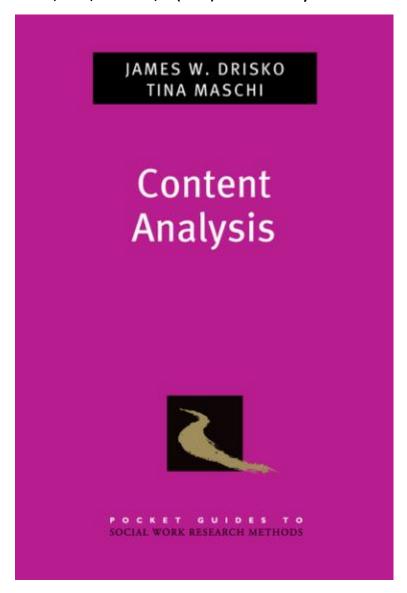
Content analysis is a research technique for making replicable and valid inferences from texts (or other meaningful matter) to the contexts of their use.

As a technique, content analysis involves specialized procedures. It is learnable and divorceable from the personal authority of the researcher. As a research tech-

page 220

Coding is the transcribing, recording, categorizing, or interpreting of given units of analysis into the terms of a data language so that they can be compared and analyzed. A distinction can be drawn between single-valued and multi-

Drisko, J. W., & Maschi, T. (2015). Content Analysis. Oxford University Press.



OXFORD

Oxford University Press is a department of the University of Oxford. It furthers the University's objective of excellence in research, scholarship, and education by publishing worldwide.

Oxford New York

Auckland Cape Town Dar es Salaam Hong Kong Karachi

Kuala Lumpur Madrid Melbourne Mexico City Nairobi

New Delhi Shanghai Taipei Toronto

With offices in

Argentina Austria Brazil Chile Czech Republic France Greece Guatemala Hungary Italy Japan Poland Portugal Singapore South Korea Switzerland Thailand Turkey Ukraine Vietnam

Oxford is a registered trademark of Oxford University Press in the UK and certain other countries.

> Published in the United States of America by Oxford University Press 198 Madison Avenue, New York, NY 10016

© Oxford University Press 2016

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, without the prior permission in writing of Oxford University Press, or as expressly permitted by law, by license, or under terms agreed with the appropriate reproduction rights organization. Inquiries concerning reproduction outside the scope of the above should be sent to the Rights Department, Oxford University Press, at the address above.

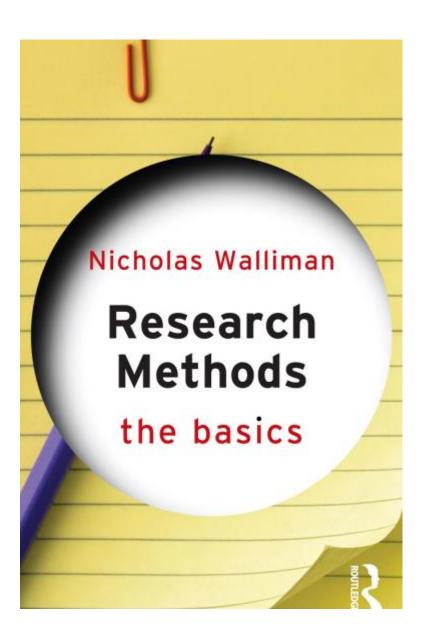
> You must not circulate this work in any other form and you must impose this same condition on any acquirer.

Library of Congress Cataloging-in-Publication Data Names: Drisko, James W., author. J. Maschi, Tina, author. Tile: Content analysis: James W. Drisko and Tina Maschi, Description: Oxford; New York: Oxford University Press, [2016] | Series: Pocket guides to social work research methods | Includes bibliographical references and index.

Identifiers: LCCN 2015040785 | ISBN 9780190215491 (alk. paper)
Subjects: LCSH: Social service—Research—Methodology. | Content analysis
(Communication) | Qualitative research.
Classification: LCC HV11. D75 2016 | DDC 302.2—dc23
LC record available at http://lccn.loc.gov/2015040785

1 3 5 7 9 8 6 4 2 Printed in the United States of America on acid-free paper

researchers, "text" actually refers to a wide range of communication media that can be stored in many different formats. Researchers have applied content analysis to texts, audio recordings, television shows and



First published 2011 by Routledge 2 Park Square, Milton Park, Abingdon, Oxon OX14 4RN

Simultaneously published in the USA and Canada by Routledge

270 Madison Avenue, New York, NY 10016

Routledge is an imprint of the Taylor & Francis Group, an informa business

This edition published in the Taylor & Francis e-Library, 2011.

To purchase your own copy of this or any of Taylor & Francis or Routledge's collection of thousands of eBooks please go to www.eBookstore.tandf.co.uk.

© 2011 Nicholas Walliman

The right of Nicholas Walliman to be identified as author of this work has been asserted by him in accordance with sections 77 and 78 of the Copyright, Designs and Patents Act 1988.

All rights reserved. No part of this book may be reprinted or reproduced or utilized in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

British Library Cataloguing in Publication Data A catalogue record for this book is available from the British Library

Library of Congress Cataloging in Publication Data Walliman, Nicholas S. R.

Research methods: the basics / Nicholas Walliman.

p. cm.—(The basics)

Includes bibliographical references and index. [etc.]

1. Social sciences—Research—Methodology. 2. Humanities—Research— Methodology, I. Title.

H62.W254 2010

001.4-dc22

2010022880

ISBN 0-203-83607-3 Master e-book ISBN

ISBN13: 978-0-415-48991-1 (hbk) ISBN13: 978-0-415-48994-2 (pbk)

PRIMARY AND SECONDARY DATA

Data come in two main forms, depending on its closeness to the event recorded. Data that has been observed, experienced or recorded close to the event are the nearest one can get to the truth, and are called **primary data**. Written sources that interpret or record primary data are called **secondary sources**, which tend to be less reliable. For example, reading about a fire in your own house in the newspaper a day after will