CHAPTER V

CONCLUSION AND SUGGESTION

A. Conclusion

Based on the result of the research, there are three findings in each impoliteness dialogue in the interaction in *Hell's Kitchen* season 19: *Las Vegas* which are impoliteness strategy, impoliteness function, and response towards impoliteness. They are concluded in further explanation as follows:

1. Related to the impoliteness strategy, all of the five types of impoliteness strategies are found in this research. The negative impoliteness strategy appears the most frequent, with 30% or 9 occurrences. The positive impoliteness strategy came in second with 8 appearances, or 26.7%. Off-record impoliteness came in third with 6 instances, 20%, of occurrence. Then, with 5 appearances, or 16.7% of the total, bald on record impoliteness became the fourth-most frequent appearance. Whereas, withhold politeness made up the fewest appearances, with only 2 instances, or 6.6%.

2. Related to the impoliteness function, all types of impoliteness functions are found in this research. Coercive impoliteness became the function of impoliteness that appears the most with 16 times occurrences or 53.3% of the total data. Affective impoliteness came in second with 11 appearances, or 36.7%. Whereas, Entertaining impoliteness became the function that appeared the least with only 10% or 3 times occurrences.

3. Related the response towards impoliteness, all types of responses towards impoliteness are found in this research. Accepting the face attack is the most frequent response used in the show with 43.3% or 13 times occurrences. Defensive countering strategy followed in second place with 7 appearances, representing 23.3% of the total. Whereas, offensive countering strategy and no response have the least occurrence, each only showed up 5 times or 16.7% of the total data.

B. Suggestion

After conducting the research, the writer is able to provide some suggestions. The suggestions are presented as follows:

1. To Students of English Literature and Other Researchers

Students and researchers should choose a research topic that they are interested in. However, the writer also recommended the students and researchers to conduct a research on impoliteness since there are still a lot of impoliteness topics available for the future research such as the triggering factors, power relation on impoliteness, impoliteness in gender, and so on. In addition, as technology advances it is recommended to choose the fresh research subject such as YouTube content, Tiktok, other social media, AI applications, and so on as the source of the data.

2. To the Readers

When interacting, the readers must be mindful of their words in order to avoid hurting others because each person has a distinct social

background, cultural background, and background knowledge. By understanding the concept of impoliteness, the researcher hopes that the readers can avoid or anticipate the impoliteness behavior in interacting with others. When facing with the impoliteness, the readers are recommended to respond appropriately in order to avoid further impoliteness and conflict. Moreover, it should be remembered that the readers are not allowed to use the vulgar language found in this study for daily interactions because it can cause conflict and damage relationships with others.

3. **To the English Literature Department and the Campus**

Campus and English Literature Department should hold public lectures or seminars on linguistics research more frequently. The writer also suggests that the impoliteness must also be taught in class or included in the RPS of sociolinguistic or pragmatic courses along with politeness theory. Additionally, the campus and the English Literature department should further refine the thesis writing guidelines.