

## CHAPTER V

### CONCLUSION AND SUGGESTION

#### A. Conclusion

Politeness strategy is defined as the study of knowing the way people maintain a good communication and harmonious interpersonal relationship, through language. Politeness is not only as simple as we think when we say *excuse me, please, sorry* or *thank you* in the right place. It is the way speakers choose to speak and how the listeners react to their speech in conversations.

As the conclusion, there were 4 politeness strategies that can be found in Uptown Girl movie: *bald on record, positive politeness, negative politeness, and off-records* strategies. Those were found in forms of word, clause, phrase, expression, sentence, and paragraph uttered by characters from the movie script. These finding, from Uptown girl movie, corresponded Brown and Levinson's politeness theory, in which also comprised of 4 strategies. The characters of the movie used these strategies in around one-third of their conversations.

There were 42 politeness sub-strategies that can be found in Uptown Girl movie: 2 sub-strategies of *bald on record*, 15 sub-strategies of *positive politeness*, 10 sub-strategies of *negative politeness*, and 15 sub-strategies of *off-records*. Those were found in forms of word, clause, phrase, expression, sentence, and paragraph uttered by characters from the movie script. These finding, from Uptown girl movie, corresponded Brown and Levinson's politeness theory, in which also comprised of 42 sub-strategies.

## **B. Suggestion**

After conducting the research, the researcher found that politeness strategies were taking the important roles in social life. They helped both speaker and reader to successfully achieve the effective communication. By understanding this theory, people can convey and understand meaning during conversation so this misunderstanding can be avoided. Furthermore, the researcher had some suggestion for the reader, campus, and next researcher.

### **1. The suggestion for students**

Students should be open minded that English is the important language. They also should understand about linguistics, especially pragmatics element. The students also understand about politeness strategies and Sub-strategies. Moreover, they should apply these strategies in daily life especially in campus environment.

### **2. The suggestion for the campus**

The campus should organize all the students research by the advanced communication technology. The campus should provide more discussion events about students' researches. The campus and lecturers should use the recent research as the example in research classes. The campus through the library should provide more references regarding pragmatic and politeness strategy.

### **3. The suggestion for the next researcher**

The next researcher should understand about research and methodologies. They should gather the proficient number of references.

The next researcher can decide pragmatic field to be their topic for the research. The next research can also considerate to continue the research about politeness strategies or its kind.

