

TABLE OF CONTENTS

| | |
|---|------|
| The Approval Sheet..... | ii |
| The Intellectual Statement Form..... | iii |
| The Improvement Sheet | iv |
| Motto and Dedication..... | v |
| Abstraksi | vi |
| Abstract | vii |
| Acknowledgements | viii |
| Table of Content | x |
| CHAPTER I INTRODUCTION | |
| A. The Background of the Research | 1 |
| B. The Scope of the Problem..... | 5 |
| C. The Question of the Research | 5 |
| D. The Objective of the Research..... | 5 |
| E. The Significance of the Research | 6 |
| F. The Systematic of the Paper..... | 7 |

CHAPTER II THEORITICAL DESCRIPTION

| | |
|--|----|
| A. Definition of Job Description | 8 |
| B. Definition of Tourism | 11 |

CHAPTER III COMPANY PROFILE

| | |
|---------------------------------|----|
| A. Company History | 18 |
| B. Structure Organization | 19 |

CHAPTER IV REPORT OF OBSERVATION FINDINGS

| | |
|--------------------------------|----|
| A. Data Description | 24 |
| B. Observation Obstacles | 30 |
| C. Problem solving | 35 |

CHAPTER V CONCLUSION AND SUGGESTION

| | |
|---------------------|----|
| A. Conclusion | 37 |
| B. Suggestion..... | 37 |

BILBIOGRAPHY

APPENDICES

BIOGRAPHY