

## CHAPTER V

### CONCLUSION AND SUGGESTION

#### A. Conclusion

Based on the research conducted at PT Bank Central Asia KCP Cibitung , there were some conclusions that have been found by the writer:

1. There is a significant positive influence between speaking skill through communicative language for the employees.
2. The result of calculation using SPSS 23 Program showed that  $t_{observed}$  is higher than  $t_{table}$ , which is  $7,519 \geq 2,093$  and it is significant.
3. The average number of scores obtained from the pre-test was 70 and the average number of scores obtained from the post-test was 80

#### B. Suggestion

In line with the conclusion, the writer would like to propose some suggestions for the employees, company, and other researchers that are probably useful in the future.

1. For the Employees

It is very important for the employees to explore their communicative language in order to increase their speaking ability. In this sense, the employees are expected to support the company that has facilitated the employees by

learning English like arranging English day every Monday and Friday also in morning briefing. The employees are also expected to do these things as follow:

- a. To build speak English up culture;
  - b. To cooperate with company at improving English skill;
  - c. To increase the practice knowledge continuously;
2. For the Company PT Bank Central Asia KCP Cibitung

In order to improve English skill, the employees need time and support at practicing their ability. To make the process run well, the company must have a main rule so that the company may be able to give more facilities such as training English based on the employees' level. The company is also expected to create the enjoyable circumstance while the employees learn English. It will be good if the company prepared native speaker to teach the employees at the certain time.

3. For the Other Researcher

The writer realized that the design of the study in this research was very simple. In this case, there were still many weaknesses that can be found out. The writer would like to suggest some ideas for further research. Future researchers will be suggested to conduct a similar study on the other skills or components like listening, reading, writing, and grammar for the improvement of the English ability. Improving the study with better design or different object in order to support the result finding is also suggested. In other word, hopefully further research would complete this technique.

#### 4. For STBA-JIA

For the last, the writer would like to give some suggestion for STBA-JIA. In order to complete their practice English speaking skill in their daily activity as a way to increase the student's speaking skill and improve their skill in another method like public speaking with good communication language.

