

# CHAPTER I

## INTRODUCTION

### A. Background of the Research

English is one of international languages, which is used in the worldwide and used in many fields of life. English is considered as a difficult subject for Indonesian people. It can be proved by the low interest of students towards English subject. In the process of learning the majoring of English, there are four skills that must be mastered. These are reading, writing, speaking and listening. The fourth such capabilities must be mastered in order to master the English language very well.

English in Indonesia is generally taught as a foreign language. Foreign language is a language that is not the primary language, but become one of the commonly used language in the country. English as the first foreign language in Indonesia and it has been taught from elementary school up to university, for many years even when we are already worked in company, but so many people have some difficulties in pronouncing English. The problem comes up apparently as the consequence of their native language influence. Besides that, they rarely have a habit in learning English especially listening.

Listening is one of the most important skills to master. Listening is not always hearing but also understanding. There are many ways to improve

listening skill, one of them is using song. Some people like to listen song and it can be used to improve the listening skill.

Some people now believe that learning a language is not just learning to talk, but rather that learning a language is building a map of meaning in the mind. These people believe that talking may indicate that the language was learned, but they do not believe that practice in talking is the best way to build up this “cognitive” map in the mind. To do this, they feel, the best method is to practice meaningful listening. listening is the way of learning the language. It gives the learner information from which to build up the knowledge necessary for using the language. When this knowledge is built up, the learner can begin to speak. The listening-only period is a time of observation and learning which provides the basis for the other language skills.

Listening is one of the indispensable abilities in language. As a kind of input, listening is the foundation of speaking and writing. If the employee does not receive effective listening input, they may not perform well in writing and speaking since the two output abilities are more difficult.

There are some reasons why listening felt difficult to be mastered for employee. First, the employee began to learn English by the way of reading, instead of listening then tried to speaking. Second, the materials on the media are usually read by English speaking people. There are different accents, difficult idiom and unfamiliar language in their speaking. Third, when English people speak English, they usually speak at a normal speed. It is too fast for people who learn.

Listening is important because listening helps the employee lay the foundations of speaking and writing. Through listening, the employees can acquire decent pronunciation and learn many useful words, phrases, and sentences to support their work in the office.

The employees must improve listening abilities before respond to others. Poor communicators believe that "listening" is simply waiting their turn to speak while mentally formulating their response. This is a huge blunder. Listening is about giving someone else the opportunity to communicate their thoughts and ideas, to establish emotional connection, and to demonstrate empathy.

There are so many media that can helped people especially employees to improve their listening skill, such as through watching movie, video (youtube), radio, newspaper and song. when listening English song, unconsciously it learns hears to listen comprehensively. Songs have been known by all people as the media to help people such as employee, easy to remember the words in learning English. It can make people to memorize and say the words. It can also be fun to do. The success of speaking is measured in terms of the ability to understand the words what is speaker saying.

Song will always be connected with music. Music can be an important tool to achieve relaxation and harmony to improve effective of learning. Music is chosen and determined in proper way to help students in acquiring and mastering material easily.

People love music since in the womb until now because song is the language of the soul. So, that it will automatically be more effectively accepted. Basically, the children like sounds in which they tend to imitate. This situation can assist the children to understand some stories because the sounds can provide them joy full and happiness. Furthermore, the children like to move around and interact. The children learn something not only from the explanation, but also from the interaction and from what they see, hear, and touch.

Song are one kind of listening activity that has broad potential. Music and songs are crucial parts of growing and learning. Some of the significant characteristics of songs are that songs are fun and can keep people who heard excited. Every song has its own special arrangement in music and lyrics. Music is kind of art works which can be a tool to express feeling or emotions to another. Meanwhile, lyrics mean the words of song. Music can increase happiness reduces depression, lower stress, and elevates your mood, among other functions.

Also, through using songs which are already familiar or even unfamiliar from teenagers to adult, it can help people to learning English by song. Since songs are highly memorable and motivating. The most important feature of songs is repetition. Songs are contained the language patterns, and also develop listening skills, pronunciation, rhythm. Songs can provide a fun atmosphere. So, it can make people easy to improve the listening skill by using English song.

Listen to the English song is felt more interesting from the other activities. English songs are great language package that bundle cultures, vocabulary, listening, grammar and host of other language skills in just a few rhymes. Song can also form the basis for many lessons or just for adding more vocabulary for the lyrics. Using song in everywhere especially for employee in the office is a great way. As for the employees who are earnest to learn or sing English songs, listening to English songs can prompt them to ask question about the language. They have to grab the skills of speaking the English language before they can sing the songs on their own. Besides being fun, the song can also increase vocabulary as well as practice listening skills.

Song are not just for fun, but song can be useful adjunct to regular work of the activities in the office, because song appropriate to the age and level of the employee, songs can provide a pleasant respite from exercises and drills. They aid motivation and morale, for nearly almost everyone likes song.

Based on the explanation above, people can be seen that song is the language of soul, it can be easily digested and understood. Therefore, the writer would like to do a research by the title “The Effectiveness of English Song to Improve Employees’ Listening Skills at PT. Astanita Sukses Apindo (Firedome)”. From the title, the writer will do a research by using a song to improve listening skills of employees. Through this research, people who will learn English language, especially people who will improve the listening skill can choose the suitable way to do it and the way is not difficult, so the employees can learn English language especially in listening skill easily. The

English song can be the good way to learn listening skill because usually people like to listen to the song and song is media that easy to find.

## **B. Questions and Scope of The Research**

In this paper, there are question and scope of the research.

### **1. Question of the Research**

According to the background of the research above, the writer would like to analyzed in the following question, “Is English song effective for employee to improve employee’s listening skill which is supporting their office assignments?”

### **2. Scope of the Research**

In this research, the problem is on the effectiveness of English song to improve listening skills for the employees. The writer focused on the listening skill of employees through songs, because song can stimulate people who heard to learn English, especially listening and song is easy to find. Also, the writer only focused on unfamiliar songs to test employee’s listening skills.

## **C. Hypothesis Submission**

Hypothesis means temporary suggestion based on the facts and data, which are taken in a research. The Researcher uses two kinds of hypothesis. The hypothesis in this research are describe as follows:

1. Zero Hypothesis ( $H_0$ ):

There is no effectiveness of learning English song to improve employee's listening skill at PT. Astanita Sukses Apindo (Firedome).

2. Alternative Hypothesis ( $H_a$ ):

There is an effectiveness of learning English song to improve employee's listening skill at PT. Astanita Sukses Apindo (Firedome).

#### **D. Objective and Significance of The Research**

In this paper, the writer will explain about objectives and significance of the research as follows:

**1. Objectives of the Research**

The aims of this research are to find the empirical evidence whether English song effective to improve employee's listening skills at PT Astanita Sukses Apindo (firedome).

**2. Significance of the Research**

In this research, the writer is expected to explain a theoritically and practically contribution. focused on improving the listening skill of employees through songs. Theoritically, the benefits of this research are for readers about listening especially through songs and this study can be useful to the readers to know and add knowledge about song can improve the listening skill for employees effectively.

Practically, the writer expected that this study can be useful for the relevant research, especially for English literature student of School of

Foreign Language – JIA Bekasi who choose this title or this similar title, or can be useful for the student who use the same technique of the data collection. This study can be used for a comparison or maybe to add more knowledge for another scholars or people who interested and find out how the English song can improve employee's listening skill effectively or not.

### **E. Operational Definition**

The writer will describe the definition or meaning of the important words or phrases used in this research that might be important for finding a keyword.

These are follows:

#### **1. Hearing**

Hearing is a skill that most of us are born with. Hearing is process, function, or power of perceiving sound; specifically: the special sense by which noises and tones are received as stimuli.

#### **2. Listening**

Listening is the most important skill for language learning because Listening as an active process of requiring the same skills of prediction, hypothesizing, checking, revising, and generalizing that writes and reads demand.

#### **3. Song**

Song is combination of melody and words. Song is a short piece of music, it combines melody and vocals. There are so many genres of the song, such



as pop, rock, blues, jazz, and many more. The writer will use genre pop who easy listening to do the research.

#### 4. Employee

Employee is an individual who has hired by an employer to do a specific job. The employee is hired by the employer after an application and interview process results in his or her selection as an employee.

### **F. Systematization of the Research**

Systematization of the research requires presenting the paper in a well edited composition, is divided into five chapters, as follows:

Chapter I The introduction explain about background of Research, Scope of the research, Question of Research, Hypothesis Submission, Objective of Research, Significant of research, Operational Definition and the Systematization of this paper.

Chapter II Theoretical description contains about the definition of language, the definition of English, the definition of listening, the definition of the definition of media, the definition of song and listening through song, also research of relevance.

Chapter III Methodology of the research involves systematically about time and place, population and sample, method of the research, variables, instruments, technique of the data analysis.

Chapter IV Research findings and discussion is about analysis of the data and problem solution.

Chapter V Conclusion and suggestion gives a summary based on the Research and some suggestion which relate of the research.

