

**USING THE DIRECT METHOD IN SALESPERSON  
DEPARTMENT TO IMPROVE EMPLOYEE  
SPEAKING SKILL AT ACE HARDWARE KEMANG  
PRATAMA BEKASI**

**A PAPER**

Submitted to the School of Foreign Language – JIA as a partial fulfillment of requirements for the undergraduate degree in English Literature Programme



**ABDUL HAKIM**

**43131510160001**

**ENGLISH LITERATURE PROGRAMME  
SCHOOL OF FOREIGN LANGUAGES - JIA**

**BEKASI**

**2020**