

CHAPTER V

CONCLUSION AND SUGESTION

A. Conclusion

The writer finally can conclude this research based on the questions of the research of this paper. Each questions will be answered in the form of point below. It will also conclude the findings during internship beyond the 3 questions of the research. Here are the answers and conclusion of the research:

1. Understanding English in work instructions is crucial for effective screening and packing at OR, GKT Production. It ensures smooth operations, adherence to SOP, and accurate defect classification, which allows for proper handling and follow-up. The procedural design from upstream to downstream is also optimized to provide seamless service and deliver high-quality goods to customers. There are ten terms related to the job, five of which were found to contain redundant terminology. They are: *Tear, scorching, patch, split, contamination, flowmark, compound deficiency, blister, over flow, and deformation.*
2. The obstacle encountered during daily work in Screening & Packing at OR, GKT Production indicate the need for renewal in work procedures. Throughout a three month internship, the writer identified two specific obstacles encountered randomly. The first obstacle was difficulty in understanding ambiguous meanings, which was addressed by narrowing

down the definitions without altering their essence. The second obstacle the challenge of accurately remembering each term, which was mitigated by creating personal reference notes. Although these obstacles were challenging, they were successfully overcome, highlighting opportunities for improvement and renewal in the work processes.

3. The writer concludes that the obstacles faced during the internship in Screening & Packing at OR, GKT Production were effectively resolved through a combination of trial and error, staff assistance, patience, and thoroughness. The main challenges included understanding ambiguous terms and accurately remembering them, which were addressed by refining definitions and creating personal reference notes. This experience highlighted the importance of adaptability, thoroughness, mental strength, decisiveness, and honesty for a production operator. Additionally, the internship revealed the need for procedural renewal to improve work processes, as some terms used were redundant. This underscores the significance of clear and precise communication in work instructions for maintaining high-quality operations and customer satisfaction.

B. Suggestion

In this suggestion section, the writer provide suggestion to all the parties involved in this observation to further develop this scientific paper and for the development of STBA JIA, OR GKT Production, and the future research. These suggestions are as follows:

1. For STBA JIA, the writer would suggest STBA JIA to provide more facility to the students. Other than that, the current references book in the library are not enough in terms of variation and quantity. When the book collection in library is vary and numerous, it will be easier to find references for scientific paper, thesis, or even an assignment.
2. For OR, GKT Production, the writer would like to suggest the OR, GKT Production to To ensure new employees are well-equipped for their roles, it is essential to request the OR and GKT Production to prepare new employees, it's important to ask the OR and GKT Production teams to create a training program on identifying defects in the production process. This training should cover different types of defects, their features, and how to spot them. By learning this, new hires will understand common defects, how to identify them, and their impact on product quality. This will help them maintain high production standards and improve overall efficiency.
3. For Future Research, it is better to further develop this paper by using other subject and theories. Also, it would be better to find differences in screening & packing operator in other manufacturing.