

# CHAPTER I

## INTRODUCTION

### A. Background of the Research

Work instruction documents serve as vital tools that guide employees in performing their tasks effectively. These documents often contain specialized terminology and technical terms that are crucial for accurate execution. Misinterpretation of these terms can lead to errors, inefficiencies, and potential safety hazards. Therefore, a clear understanding of the language used in these instructions is necessary for maintaining high standards of quality and productivity.

In manufacturing, the working processes refer to the operations and activities involved in producing goods or products. This includes a series of steps such as design, procurement of materials, production, quality control, and distribution. Understanding and optimizing these working processes is crucial for improving efficiency, reducing costs, and ensuring timely delivery of products.

As in the title, The writer will discuss what is called a Screening which is a one step process before Qc or quality control, a projection of clearly seeing and seeking foreign product by a pre-designated product of what kind, a double check on product is essential for customer satisfaction and a good company name, a process of sifting by hand through a direct visual sense, Then, after the screening process has been done, a quality

control process are the next step, if the product passes the test, the product could go directly into the packing process properly and thus reaches the consumer or vendor in the best of circumstances.

In this intern program for D3 semester to prepare students for career ranks, through job recognition and participation in the work, in hopes that **STBA JIA** students or students will be able to work well and produce a good output. At this time, the writer would like write the paper about The Importance of Understanding English in Work Instruction, especially in OR, GKT Production, then the writer will used working instruction as a object of research.

#### **B. The Question and Scope of The Research**

Based on the background above, the writer purposes some questions of the research, as follow :

1. What are the importance of understanding English in work instruction screening & packing at OR, GKT Production?
2. What are the obstacle found in understanding English in work instruction screening & packing at OR, GKT Production?
3. What are the solutions for those obstacle that found in the understanding English in work instruction screening & packing at OR, GKT Production?

Based on the background above, this paper focus on The Importance of Understanding English in Work Instruction Screening & Packing At OR, GKT Production

### C. The Objective and Significance of The Research

The objective of the research is an answer for the question of the research:

1. To know the importance of understanding English in work instruction screening and packing at OR, GKT Production.
2. To describe the obstacle that are often faced when understanding English in work instruction screening and packing at OR, GKT Production.
3. To describe the solutions to overcome the obstacles.

This research paper also has benefit to the writer and the reader theoretically and practically:

1. Theoretically, this scientific paper is useful for the writer as additional insight obtained by researching and collecting data when writing this scientific paper, which will also be useful for STBA JIA as a companion guide for readers who are interested in knowing terms that are often used in companies' industry. Then will provide additional insight for OR GKT Production if there are lack that will be discovered during the data collection process.
2. Practically, the writer can feel the direct use of this research paper because it obtains the desired data so that it can fulfill the obligations of 6th semester students in completing scientific work assignments at STBA JIA, and for readers who are interested in the industrial world, they can know the terms that are often used in quality checking in the industrial world.

## **D. The Operational Definition**

### **1. Production Operator**

A production operator is someone who works in manufacturing or industrial settings, responsible for operating machinery and equipment to produce goods. Their role involves following production schedules, monitoring processes, and ensuring products meet quality standards.

### **2. Working instructions**

Detailed guidelines or procedures that provide step-by-step information on how to perform a task or job. They are used in various industries to ensure consistency, safety, and efficiency in completing tasks. Working instructions typically include information such as tools needed, specific steps to follow, safety precautions, and quality standards to meet. They serve as a reference for employees to perform their duties correctly and effectively, helping to maintain quality and productivity in the workplace.

### **3. Vocabulary**

Vocabulary refers to the set of words and phrases known and used by a person or within a particular language or field of knowledge.

### **4. Screening**

Screening is an initial testing or assessment process carried out to identify or examine a certain condition or characteristic of an individual or

object. The purpose of screening is to detect potential problems or risks early so that further action can be taken.

## **5. Defective**

In operator production, "defective" refers to products or parts that do not meet quality standards or specifications. When an item is defective, it means there is some flaw, fault, or imperfection that makes it unusable or not suitable for its intended purpose. Operators in production settings aim to minimize defects by following procedures, monitoring quality closely, and ensuring that all products meet the required standards before they are released or shipped. Identifying and addressing defects promptly helps maintain product quality, customer satisfaction, and the overall efficiency of production processes.

## **E. Research Methodology**

According to (Creswell 2013:4-5) Qualitative research methods are one type of method for describe, explore and understand the meaning by a few individuals or groups of people ascribed to a problem social or humanitarian. The qualitative research process involves important efforts, such as asking questions and procedures, collecting specific data from participants, analyzing data inductively starting from specific themes to specific themes general, and interpreting the meaning of data. Final report for this paper has a flexible structure or framework. Anyone involved In this form of research, must apply a research perspective inductive style, focusing on individual meaning, and translating complexity of a problem.

The writer chooses a qualitative method for analyzing scientific papers in an industrial factory because it allows for a deeper understanding of the context and experiences within the factory. Qualitative methods such as interviews, observations, and content analysis can help the writer uncover insights, perspectives, and nuances that may not be captured by quantitative methods alone. By using qualitative analysis, the writer can explore the complexities of organizational culture, worker behavior, and decision-making processes within the industrial factory, leading to more comprehensive and rich findings.

#### **F. The Systematization of The Paper**

The systematic of this paper is meant to make the writer easier to in taking understanding this paper. This writing is divided into five chapters as follow:

Chapter I Introduction, This chapter contains the background of the research, the scope of the problem, the question of the research, the objective of the research, the significance of the research, the operational definition, research methodology, and the systematization of the paper.

Chapter II is Theoretical Description In theoretical descriptions, the focus is on providing a foundational understanding of each concept or term, emphasizing its definition, purpose, and application within relevant contexts. At this chapter describe about the definition of Work Instruction, Vocabulary , Packing, and Screening.

Chapter III are Company Profile A company profile is a concise overview that describes key aspects of a business. It typically includes fundamental

information such an explanation about the profile and organizational structure of PT NOK Indonesia.

Chapter IV Report Observation Findings Reporting observation findings refers to the process of documenting and communicating observations made during an investigation, study, or evaluation. by this chapter the writer will explain about observation results, obstacles, and problem solving.

Chapter V will contain Conclusion and Sugestion After analyzing the data and observations presented, it is evident that there are several key areas where improvements can be made. The findings highlight both strengths and areas for development within the current framework in this chapter explains about the conclusion and suggestion of the research from this paper.

